

GULF COUNTY
VOICE COMMUNICATIONS SYSTEM

RFP 1516-16

(March 31, 2016)

ADDENDUM #1

1.3 SCHEDULE OF EVENTS

Question Period Ends

4:30 p.m. on **April 28, 2016**

All questions should be submitted in writing via email to Lynn Lanier (llanier@gulfcountry-fl.gov), technical questions to Dennis Barfield (dbarfield@gulfcountry-fl.gov) and a copy to the Gulf County Clerk’s Office (lroberts@gulfclerk.com).

RFP Deadline

4:30 p.m. on **May 6, 2016**

All RFPs shall be delivered in a sealed envelope to:
 Gulf County Clerk of Courts office, Room 149
 Gulf County Courthouse
 1000 Cecil G. Costin, Sr. Blvd
 Port St. Joe, FL 32456

Proposals Opened

10:00 a.m. on **May 9, 2016**

Gulf County Clerk of Courts office, Room 149
 Gulf County Courthouse
 1000 Cecil G. Costin, Sr. Blvd
 Port St. Joe, FL 32456

1.9 OVERVIEW OF CURRENT ENVIRONMENT & REQUIREMENTS:

1.9.1 LOCATIONS, USERS, TRUNKING, VOICE MAIL AND UNIFIED MESSAGING

(Vendor) understands that Gulf County currently has the location and number of phones and faxes as shown in the chart below. All phone and cordless users require Voice mail and Unified Messaging. All Phones are to be quoted as IP so the County can maintain one cabling infrastructure. Note power for IP phones must be included in your proposal unless already in place. It is the Vendor’s responsibility to assess in place equipment during the “Walk Through”.

NOTE: There are several of the extended locations that do NOT currently have service. These are marked with an asterisk (*) and may or may not be initiated. The (Vendor) will need to include a separate quote for these locations and understand and agree that they are not guaranteed as part of the main proposal agreement, only as a supplementary location, if chosen by the County.

The following is a listing of the current locations/departments and the requested quoted number of items needed for the system:

1000 Cecil G. Costin Sr., Blvd.	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
Building Department	(4) 229-8944	(1) 229-7873	(0)	(0)
	8502272389			
	8502272390			
	8502272391			
	8502272392			

County Administration	(6) 229-6106	(1) 229-9252	(2)	(0)
	8502272380		8502272381	
	8502272382			
	8502272383			
	8502272384		8502272381	
	8502272386			
	8502272388			
Grants/EDC	(2) 229-6144	(0)	(0)	(0)
	8502272393			
	8502272394			
Human Resources	(1) 229-5335 8502272366	(1) 229-5334	(0)	(0)
Planning	(1) 227-9562 8502272395	(1) 229-9563	(0)	(0)
Veterans Services	(1) 229-6125 8502272365	(1) 229-7180	(0)	(0)
Restore Coordinator	(1) 229-6106 8502272396	(0)	(0)	(0)
IT	(2) 229-6106	(0)	(0)	(0)
	8502272385			
	8502272379			
Maintenance Building	(1) 229-6251 8502272364	(1) 227-3734	(0)	(0)
Emergency Operations Center	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
EM	(18) 229-9110	(1) 229-9115	(2)	(1) Cordless Phone option instead of Expansion Module 8502272340
	8502272344		8502272355	
	8502272345		8502272350	
	8502272346			
	8502272347			
	8502272348			
	8502272349			
	8502272351			

	8502272352			
	8502272353			
	8502272354			
	8502272356			
	8502272357			
	8502272358			
	8502272338			
	8502272339			
	8502272359			
	8502272363			
	8502272343			
911	(1) 229-9110 8502272342	(0)	(0)	(0)
Dispatch	(3) 227-1115 8502272738 8502272734 8502272735	(0)	(0)	(2) 8502272734 8502272735
GIS	(1) 229-6145 8502272368	(1) 866-402-1692	(0)	(0)
EMS	(2) 229-8002 8502272360 8502272362	(1) 227-3862	(0)	(0)
Gulf County Courthouse	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
Clerk of Courts – Courthouse	(8) 229-6112 8502272300 8502272302 8502272314 8502272310 8502272316 8502272306 8502272307 8502272308	(1) 229-1990	(0)	(2) 8502272300 8502272302

Clerk of Courts – Finance	(7) 229-6112	(0)	(0)	(0)	
	8502272317				
	8502272311				
	8502272312				
	8502272313				
	8502272301				
	8502272309				
	8502272305				
Clerk of Courts – Recording	(3) 229-6112	(0)	(0)	(3)	
	8502272303				8502272303
	8502272304				8502272304
	8502272315				8502272315
Clerk of Courts – Vault	(0)	(1) 229-6174	(0)	(0)	
Property Appraiser	(6) 229-6115	(1) 229-6661	(0)	(0)	
	8502272320				
	8502272321				
	8502272322				
	8502272323				
	8502272324				
	8502272319				
Tax Collector	(10) 229-6116	(2) 229-9224 229-5304	(0)	(0)	
	8502272325				
	8502272326				
	8502272327				
	8502272328				
	8502272329				
	8502272330				
	8502272331				
	8502272332				
	8502272333				
	8502272334				

<p>States Attorney</p>	<p>(8) 229-6131</p> <p>8502272369</p> <p>8502272370</p> <p>8502272371</p> <p>8502272372</p> <p>8502272373</p> <p>8502272374</p> <p>8502272375</p> <p>8502272376</p>	<p>(1) 229-1074</p>	<p>(1)</p> <p>8502272377</p>	<p>(2)</p> <p>8502272370</p> <p>8502272371</p>						
<p>Public Defender</p>	<p>(4) 229-9600</p> <p>8502272335</p> <p>8502272336</p> <p>8502272337</p> <p>8502296116</p>	<p>(1) 229-9602</p>	<p>(0)</p>	<p>(0)</p>						
<p>Judges</p>	<p>Phone Line Only with DID #'s below. Use Polycom Phones</p> <table border="1" data-bbox="597 1136 800 1325"> <tr> <td>LINE 1</td> <td>850227 1141</td> </tr> <tr> <td>LINE 2</td> <td>850227 1447</td> </tr> <tr> <td>LINE 3</td> <td>850229 5362</td> </tr> </table> <p>8502272317</p> <p>8502272318</p>	LINE 1	850227 1141	LINE 2	850227 1447	LINE 3	850229 5362	<p>Fax Line Only 227-1142</p>	<p>(0)</p>	<p>(0)</p>
LINE 1	850227 1141									
LINE 2	850227 1447									
LINE 3	850229 5362									
<p>Sheriff's Office</p>	<p>(10) 227-1115</p> <p>8502272727</p> <p>8502272728</p> <p>8502272729</p> <p>8502272730</p> <p>8502272731</p> <p>8502272732</p> <p>8502272733</p> <p>8502272736</p>	<p>(1) 227-2097</p>	<p>(0)</p>	<p>(5)</p> <table border="1" data-bbox="1256 1518 1459 1724"> <tr> <td>8502272727</td> </tr> <tr> <td>8502272728</td> </tr> <tr> <td>8502272729</td> </tr> <tr> <td>8502272736</td> </tr> <tr> <td>8502272737</td> </tr> </table>	8502272727	8502272728	8502272729	8502272736	8502272737	
8502272727										
8502272728										
8502272729										
8502272736										
8502272737										

	8502272737			
	8502272739			
Jail	(7) 227-1124	(1) 227-1128	(0)	(0)
	8502272720			
	8502272721			
	8502272722			
	8502272723			
	8502272724			
	8502272725			
	8502272726			
1001 10th Street	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
Public Works	(7) 227-1401	(1) 229-9521	(1)	(2)
	TBD		TBD	TBD
	TBD			TBD
	TBD			
Mosquito Control	(1) 227-3696	(0)	(0)	(0)
151 & 153 N. 3rd Street, Wewa	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
Clerk of Court – Courthouse	(1) 639-2175	(1) 639-2178	(0)	(0)
	8502272276			
Tax Collector	(2) 639-2655	(1) 639-6977	(0)	(0)
	8502272209			
	8502272203			

232 E. Lake Avenue	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
Extension Service	(4) 639-3200	(1) 639-3201	(1) 8502272207	(0)
	8506393224			
	8502272204			
	8502272206			
	8502272208			
150 Captain Fred's Place (*)	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
TDC	(8) 229-7800	(1) 229-2458	(1)	(1)
401 Long Avenue (*)	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
Supervisor of Elections	(7) 229-6117	(1) 229-8975	(0)	(0)
Sheriff's Office	(6) 227-1160	(1) 227-1180	(0)	(0)
Extension Service	(1) TBD	(1) TBD	(0)	(0)
237 W. River Road (*)	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
Wewa EMS	(2) 639-9921	(1) 639-9707	(0)	(0)
240 Honeyville Park Road (*)	(#) Phones Phone Number	(#) Faxes Fax Number	Conf. Devices	Expansion Modules
Honeyville Comm. Center/EOC	(3)	(1) TBD	(0)	(0)
TOTALS	149 -27 = 122	29 - 6 = 23	8 -1 = 7	17 -1 = 16

1.9.2 REQUIREMENTS

(Vendor) understands that Gulf County requires the following items are met or exceeded:

Gulf County seeks a solution that integrates its communications system with a Voice over Internet Protocol (VoIP) integrated voice system. **All existing telephones should be replaced with IP**

phones that support basic telephony features. An employee should be able to log in anywhere on or off the company network (home phone or cell phone) and automatically receive calls without administrative intervention. Also, any system proposed should accommodate a failover option to POTS lines and PSTN capabilities should the PRI Service or WAN experience an interruption.

Gulf County requires that any system have the capability to service remote locations with the same features and functionality as the main office should the need arise. Each location should be able to access all the features and functionality available at the main site even in the event of a service interruption. System directories, class of service for telephony capabilities, trunk group access, should apply to all locations. The optional locations are noted in the table above in **MAGENTA**.

2.0 EXECUTIVE OVERVIEW

2.2.3 DESCRIBE HOW THE SYSTEM INTEGRATES WITH VOICE SERVICES WITH THE CONVERGED INTERNET PROTOCOL NETWORK INCLUDING THE USE OF STANDARDS AND THE SUPPORT FOR ANALOG AND IP ENDPOINTS FOR USERS, MODEMS, FAX MACHINES, ETC.

RESPONSE:

Complete Power failure, with no UPS backup

RESPONSE:

IP Phones

RESPONSE:

3.6 STATION HARDWARE

3.6.1 DOES THE SYSTEM SUPPORT THE FOLLOWING TYPES OF USER EQUIPMENT?

EQUIPMENT	YES	NO	OPTIONAL
Analog Telephones (2500 Type)			
IP Telephones			
Proprietary Digital Phones			
Modems			
Fax Machines			

~~3.6.2 PROVIDE A DESCRIPTION OF EACH ANALOG TELEPHONE PROVIDED WITH THE PROPOSED SYSTEM~~

RESPONSE:

~~3.6.3 PLEASE SPECIFY THE POWER REQUIREMENTS FOR EACH ANALOG TELEPHONE AND IF THEY REQUIRE LOCAL OR CLOSET POWER. ON POWER FAILURE IS THE TELEPHONE DISABLED OR ARE SUPPORT SERVICES SUCH AS LCD/LED DEVICES DISABLED?~~

RESPONSE:

QUESTIONS FROM PRE-BID CONFERENCE

- 1. With regards to analog phones/lines.** In addition to wanting some sort of analog adapter for faxing and considering cloud faxing capabilities, we discussed the analog needs for other locations like the elevator, fire panel, etc. The question is, can you provide details as to all of the other analog phone locations? Also is there a preference towards having these on POTS lines separate from the VoIP solution, or would you prefer the inclusion of a gateway device that will allow you to easily connect multiple analog devices to your VoIP solution? Another option would be a combination of both, a gateway device and POTS line connected to the VoIP system. This would allow you to very easily connect analog devices to the VoIP solution, and give another layer of redundancy in case the WAN connection(s) went down. With this scenario should the WAN go down, though the VoIP solution would work in a diminished capacity with regards to inbound and outbound dialing, calling capabilities would still exist, especially for things like 911, elevator phones, etc. **Our analog phones now have their own numbers for the following: Elevator is 850-229-1053 and Fire Alarm is 850-229-1051. Please note that these numbers are monitored. The fire alarm is on contract with a security company and the elevator rings directly to our dispatch. On the faxing capability, I will entertain any options available.**
- 2. DID porting.** To ensure porting capability, can you provide a list of all of the DID numbers to be ported to your new VoIP solution? Are you going to require the ability to port the existing numbers? (I do not recall seeing this in the RFP, but am not sure if you are willing to entertain a solution from a vendor that cannot port your existing numbers. This could potentially mean you would have to secure all new numbers). **I am NOT in favor, nor do we intend to get new numbers. Current DID numbers are listed above.**
- 3. Bidders List.** I assume that since today's pre-bidders conference was mandatory, that no one not in attendance will be allowed to submit a proposal for consideration. Can you confirm that, and to that end, can you share a list of the interested vendor's who will be allowed to compete this opportunity? **The companies represented in the mandatory pre-bid that are allowed to bid are: Fairpoint, Mediacom, AT&T Avaya, Maxis360 and Voice Carrier.**
- 4. Questions and Answers.** Will you be sharing the additional questions asked from the other interested vendors with everyone who was in attendance today? There were some good questions asked today, which in turn led to more even better questions. My hope is that by seeing what everyone is asking, and your responses, that I can ensure that our proposal is for an near the exact solution you are looking for as my company can provide. **These are the only questions asked so far. I have extended the deadline and due date, so I will continue to add addendums as/if questions come in. Please check the website often for updates and I will email everyone addenda as they are completed.**